

The NHS Friends and Family Test is a feedback tool that supports the principle that people who use NHS services should have the opportunity to provide feedback on their experience.



**We would like you to think about your recent experience of our service... how likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?**

*Please tick one of the responses below*

|   |   |  |   |   |   |
|---|---|--|---|---|---|
| <b>Extremely likely</b><br><input type="checkbox"/> | <b>Likely</b><br><input type="checkbox"/> | <b>Neither likely nor unlikely</b><br><input type="checkbox"/> | <b>Unlikely</b><br><input type="checkbox"/> | <b>Extremely unlikely</b><br><input type="checkbox"/> | <b>Don't know</b><br><input type="checkbox"/> |
|---|---|--|---|---|---|

**DATE:** \_\_\_\_\_

## **PATIENT FEEDBACK – How was it?**

Your views are important to us – if you think we are doing well we aim to continue, if you feel we need to improve we will work with our staff and our virtual patient participation group to see how we can do this.

Please note the following feedback is collected on an anonymous basis, any comments received will be discussed within the practice in order to inform service improvement, however there may be occasions when the practice would like to publish comments it has received

– ***if you do not want your comments to be published then please tick this box***

**Please can you tell us why you would/would not recommend us to your friends and family?**

😊 **Thank you - PLEASE DROP YOUR COMPLETED FORM INTO THE FRIENDS AND FAMILY BOX BEFORE YOU LEAVE THE PRACTICE**